



RETREAT DATES, DELAYS, ROUTE CHANGES AND CANCELLATIONS

Organizing a retreat requires substantial financial commitments, contracts, and conditions from many suppliers (hotels, chartered buses, operators, parks, and other services).

The schedule is established over six months prior to the retreat, so modifications to routes, delays, postponements, or new dates may be necessary due to circumstances beyond our control. These include unforeseen weather conditions, political unrest, a pandemic, and other similar factors that may necessitate changes to the itinerary.

1. We understand that plans can change, and we strive to offer flexibility while ensuring the smooth operation of the retreat. Please review our cancellation policy below.
2. **Deposit:** A deposit of USD 1750 is required to secure your spot in the retreat. This deposit is refundable, as outlined below:
 - Cancellation 60 days before the first day of the retreat; any payment you have made to us will be refunded minus a 10% cancellation fee within 30-60 days.
 - Cancellation 45 days before the first day of the retreat; any payment you have made to us will be refunded minus a 20% cancellation fee within 30-60 days.
 - If the retreat is canceled 30 days before the first day of the tour, any payment you made to us will be refunded minus a 30% cancellation fee within 30-60 days.

- If the tour is canceled 15 days before the first day, any payment you made to us will be refunded minus a 50% cancellation fee within 30-60 days.
- If the tour is canceled less than 15 days before the first day of the tour, any payment you made to us will not be refunded.
- In the unforeseeable event that the tour was to be canceled while the tour is taking place due to a pandemic or other causes beyond our control, no reimbursement of unutilized days of the tour may be returned to the participants – as these fees would be non reimbursed to us.

IMPORTANT NOTE

The services described herein and in the itinerary are organized by us and/or our providers. All arrangements made on your behalf are made on the condition that we and our providers shall not be held responsible for any injury, death, accident, delay, loss, or damages that may be caused in all or part by the acts or omissions of others. The information on this page is correct to our knowledge, but we accept no liability for any inaccuracies herein.

We reserve the right to alter any itinerary or service without penalty. You will bear any additional expenses or cancellation costs. We also reserve the right to withdraw or refuse any service to any customer in our sole discretion. Your deposit payment acknowledges your agreement to the terms herein.